



# ISO 13485 & ISO 9001 Development



**Blended  
Business  
Solutions**

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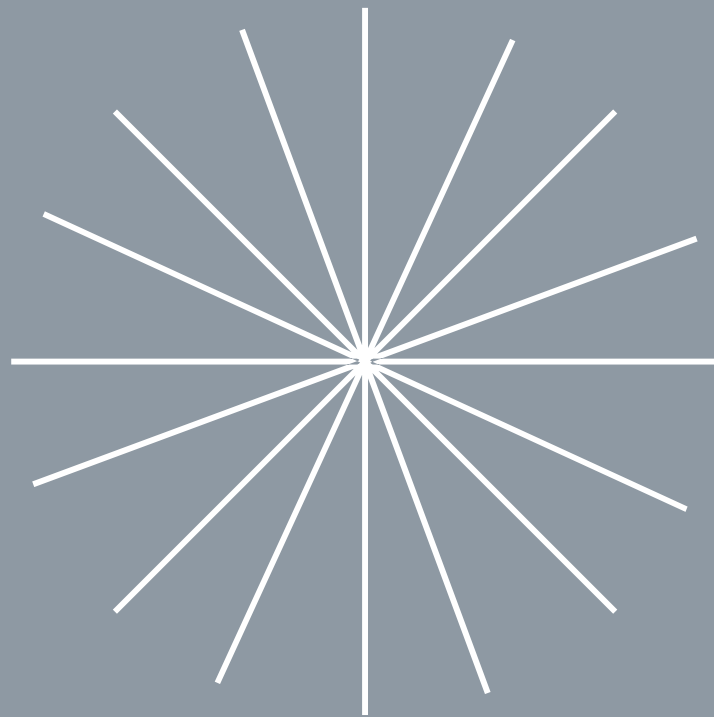
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Contact Us

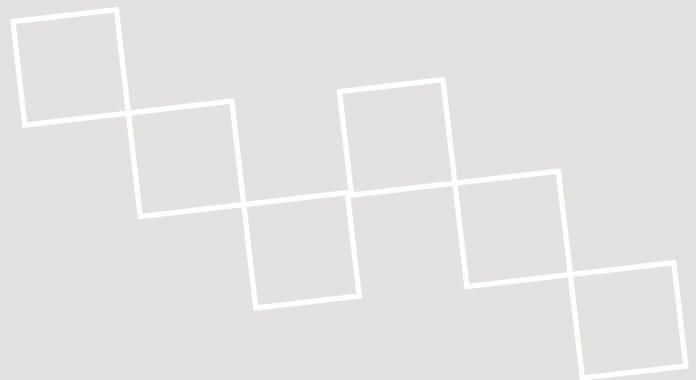




# QUALITY MANAGEMENT SYSTEM (QMS) DEVELOPMENT

Imagine transforming your Quality Management System (QMS) from a static document to a living, breathing orchestra of collaboration and excellence.

By focusing on implementation and maintenance, you can make your QMS the conductor, harmonizing your entire organization to achieve exceptional results.



# WHY DEVELOP A QMS?

- 01 Enhance Customer Satisfaction:** Deliver consistent, high-quality products and services, exceeding expectations.
- 02 Boost Efficiency and Productivity:** Maintain the effectiveness of your QMS through continuous monitoring, evaluation, and improvement.
- 03 Reduce Costs:** : Minimize errors, rework, and non-compliance issues, saving time and money.
- 04 Gain Credibility and Trust:** Demonstrate commitment to quality through recognized standards and certification.
- 05 Empower Your Team:** Equip employees with clear procedures and standards, fostering ownership and engagement.



# DEVELOPING YOUR QMS



01

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## DEFINE YOUR VISION AND GOALS

What does "quality" mean to your organization? Establish clear objectives and performance targets.

02

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## GAP ANALYSIS

Assess your current processes against chosen standards (e.g., ISO 9001) to identify strengths and improvement areas.

03

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## DEVELOP YOUR SYSTEM

Document policies, procedures, and work instructions. Define roles, responsibilities, and communication channels.

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## TRAINING AND AWARENESS:

Ensure all personnel understand the QMS, its importance, and their individual roles.

05

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## IMPLEMENTATION AND MONITORING

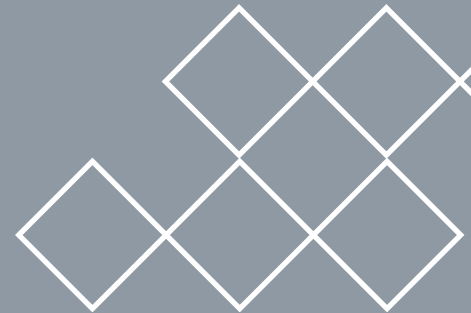
Gradually roll out the QMS, track progress, and address any challenges.

06

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## CONTINUOUS IMPROVEMENT

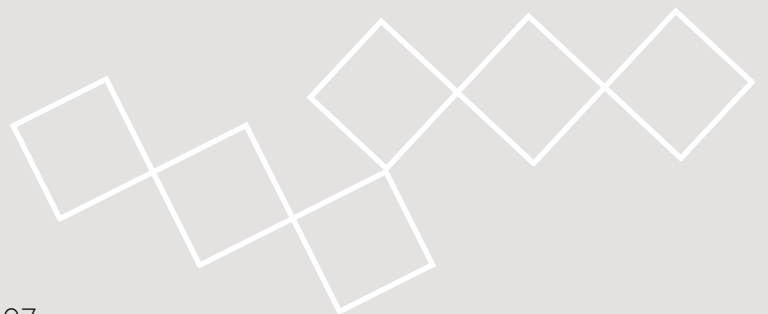
Regularly review and refine your QMS, incorporating feedback and new learnings



# YOUR INPUTS



- **Leadership Commitment:** Active engagement and support from management are crucial.
- **Cross-functional Participation:** Involve representatives from all departments in the development and implementation process.
- **Existing Documentation:** Analyse current policies, procedures, and records to leverage existing strengths.



# THE OUTPUT



Documented QMS

A comprehensive set  
of policies,  
procedures, and  
instructions.



# READY TO DEVELOP YOUR QMS

Investing in a robust QMS is not just about ticking boxes; it's about building a culture of quality and continuous improvement. We partner with you to guide your QMS journey, providing expertise, customized solutions, and the support you need to achieve lasting success.


## GET IN TOUCH

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A photograph of a stack of smooth, grey stones on a beach. The stones are stacked in a pyramid shape, with the largest stone at the base and the smallest at the top. The background shows the ocean with waves breaking on the shore. The sky is a pale, hazy blue.