

COMPANY PROFILE

Souris Computech



Level 4 B-BBEE

ABOUT US

Souris Computech (Pty)Ltd is an owner managed IT Services Company & Online Computer Store. We are fully equipped to expertly service a broad spectrum of clientele, namely

- Households
- Private Individuals
- Small to Medium Companies
- Doctors & Dental Practices
- Day Clinics, Labs & Medical Centres
- Legal Practices, Auditors & Accountants
- Hospitality Industries & Guest Houses
- Engineering, Construction & Transport Enterprises
- Office Parks & Complexes
- Fuel Depots & Service Stations
- Security Firms & Control Rooms
- Printing, Branding & Consulting Firms
- Local & National Government

Souris Computech has established a trusted and reliable reputation in the national business community by means of our service excellence, reliability and affordable rates. Drawing on more than 20 years of industry and field experience enables us to maintain an efficient, professional operation. This translates into a direct savings to our clientele

We offer a 24 Hour, 7 day a week support service. This industry first is an invaluable lifeline to a large portion of our clientele who simply cannot afford to wait to be assisted within regular office hours. Utilizing the Team Viewer platform enables us to provide immediate support to our customers any time of the day, regardless of their location

With headquarters located in Northern Pretoria, we operate both locally and nationally. We are able to assist you, our client, wherever you may be situated. Carefully assessing our clients' requirements, future plans and budget enables us to provide a scalable, cost-effective solution that is future proof

Solid partnerships with industry leading suppliers enables us to provide only the best quality service, systems, components and tailored IT Solutions as well as aftersales service to our clientele

Our mission is simple. We strive to provide personalized and future proof IT Service Solutions and Support to our clientele 24/7/365

Our core values are accountability, commitment and ethics. Whether delivering on a deadline or honouring a warranty, total accountability and commitment is key. Our staff are proficient in dealing with sensitive and confidential data and we guarantee that your data will be safe with us. It would be our pleasure to be of service to you

Souris Computech (Pty)Ltd is a South African registered CIPRO Company and a Level 4 Contributor to B-BBEE. We are registered on the National Treasury Central Supplier Database (CSD) for South African Government. All relevant documentation can be provided on request

Registered Name : Souris Computech (Pty) Ltd
Company Reg No : 2016/281863/07
Tax Reg No : 9141694225
CSD Reg No : MAAA0318543
Address : 383 Raasblaar Road
Doornpoort
Pretoria
0186

Field Services : Devon Souris 064 894 1442
Field Services : Christopher Pletschke 071 367 1459
Fax to Email : 086 654 4952

Website : www.souriscomputech.co.za
Webstore : www.computers-online.co.za
Quotes Email : devon@souriscomputech.co.za
Accounts Email : admin@souriscomputech.co.za
Webstore Email : info@computers-online.co.za

OUR SERVICE OFFERING

At Souris Computech we aim to be the single point of contact for all your IT requirements. The services we offer are listed below

- Supply & Installation of Computers, Laptops and Peripherals
 - We stock top quality brands such as Acer, Asus, Dell, HP, Lenovo & Mecer. We also offer a setup service in which we transfer your data from your old system to your new system
- Field Services. We offer the following on-site services
 - Computer & Laptop Repairs, Upgrades, Tune Ups & Relocations
 - Operating System Installations, Configuration & Troubleshooting
 - Office Software Installations, Configuration & Troubleshooting
 - Email Setup, Backup & Migration
- Consulting
 - We offer a consulting service to all our clientele. We are here to discuss your operational requirements, future planning and budget
- Networking. We offer the following networking services
 - LAN (Wired) network installation, setup, upgrades and repairs
 - WLAN (WiFi) network installation, setup, upgrades and repairs
 - AP (Access Point) setup including signal boosting for increased WiFi coverage
 - WAN (ADSL) setup including Router Sales and Configuration
 - LTE (4G) setup including Router Sales and Configuration
- Data Backup Services & Systems
 - Data backup software, devices, setup and automation
 - Offsite data backup services, setup and automation
 - Data recovery due to system crash or hard drive failure
- Remote Assistance
 - We offer a 24 Hour, 7 day a week support service. We are here to assist you wherever you may be

- Power Backup Systems
 - We supply, install and maintain leading UPS systems

- Insurance Claims
 - We assist our clientele with their insurance claims on hardware that has been damaged by Power Surges or Lightening. We assess the hardware and issue a detailed damage report that can be submitted to your insurers

- Office Automation. We offer the following services and solutions
 - Multi-function (MFP) device sales, setup and repair
 - USB, Networked and Wireless Printing and Scanning
 - Printer consumables

- Smart Devices
 - Sales and setup of smart devices such as Phones and Tablets
 - Data backup from Phones & Tablets
 - System resetting and setup of Phones & Tablets
 - Email sharing between Computer, Laptop and Mobile Phone

- Domain Services. We offer the following Domain services and solutions
 - Creation of personal and business domains
 - Creation and setup of email addresses
 - Transferral of domains between service providers

- Virus & Malware. We offer the following services
 - Sales and installation of Antivirus Software
 - Virus and Malware removal

- CCTV. We offer the following CCTV services and solutions
 - Sales and installation of leading CCTV systems
 - CCTV system, fault finding, repairs and upgrades
 - Video storage system sales and upgrades
 - Night vision peripherals

- Financing
 - Specially designed for SME's. Our tailored finance package covers 100% Hardware and Software costs. Upgrading your office IT infrastructure has never been easier or more affordable

ONLINE MEGASTORE

We are proud to announce the launch of a new online division within our company. Computers-Online is our online store boasting thousands of items, all at great prices. We stock

- Desktop Computers
- Laptops
- Printers, Scanners & Multi-Function Devices
- Peripherals
- Hardware Components
- Software
- Consumables
- Office Furniture, Supplies & Stationary
- Lifestyle Products

We guarantee you a wonderful shopping experience. Visit our online store today at www.computers-online.co.za. Please do not hesitate to contact us for any specific items or systems you might require

