



GigaBug PTY. Internet Service Provider
 Tel: 044 878 0083
 Fax 086 239 2707
 E-Mail: info@gigabug.co.za
 Web: www.gigabug.co.za

Ivory Park 12 Store 9
 Tamsui Industrial
 George 6529
 Garden Route

DATA PACKAGES ON OFFER UNCAPPED DATA PACKAGES ON OFFER:

<i>Please indicate selected package and speed:</i>	<i>Private Users:</i>	<i>Costing of package:</i>		<i>Business Users:</i>	<i>Costing of package:</i>	
<i>Up to 512 Kbps</i>		R280.00	Indicate		R360.00	Indicate
<i>Up to 1024 Kbps</i>		R350.00	Indicate		R480.00	Indicate
<i>Up to 2048 Kbps</i>		R500.00	Indicate		R699.00	Indicate
<i>Up to 4096 Kbps</i>		R700.00	Indicate		R840.00	Indicate

EQUIPMENT PRICING & INSTALLATION:

<i>Installation Inside George Area:</i>	R1999.00		
<i>Installation Outside George Area:</i>	R1999.00	<i>Plus R2.96 per Km</i>	<i>R ?</i>

GIGABUG SERVICE REQUEST FORM CLIENT INFORMATION:

<i>Name:</i>	<i>Surname:</i>	<i>ID Number:</i>
<i>Telephone:</i>	<i>Cellular:</i>	<i>E-Mail:</i>
<i>Installation Address:</i>	<i>Code:</i>	
	<i>Registration Number:</i>	
<i>Business Name:</i>	<i>Company Vat Number:</i>	

GIGABUG CLIENT REFERRAL SYSTEM (ONE MONTH FREE OR R200.00 PER SIGNED CLIENT YOU REFFER)

<i>Name:</i>	<i>Surname:</i>	<i>E-Mail:</i>
<i>Name:</i>	<i>Surname:</i>	<i>E-Mail:</i>
<i>Name:</i>	<i>Surname:</i>	<i>E-Mail:</i>
<i>Name:</i>	<i>Surname:</i>	<i>E-Mail:</i>
<i>Name:</i>	<i>Surname:</i>	<i>E-Mail:</i>

Client Signature: _____ **Date of Signature:** _____ **Place:** _____

Client Name: _____ **Surname:** _____

Risk Detection Solutions T\A Gigabug Pty. Banking Details:
 Standard Bank George
 Branch Code 050 214
 Cheque Account
 Account Number 082 901 457



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BANK DEBIT ORDER INSTRUCTION:

Name: _____ Date: _____

Address: _____

Debit Amount: _____ Contact Number: _____

My Bank Details are as follows:

Bank Account Detail

Account Name: _____

Bank: _____

Account Number: _____

Branch Number: _____

Account Type: _____

I/we hereby authorize you to debit my/our account with the above mentioned banking details (or any other bank or branch that I/we may change to) the sum of _____ or any variable amount pertaining to this agreement, on the last working day of each month. This sum being the amount for settlement of the monthly due by you in respect of purchases/contract/agreement

I/we hereby authorize your agent MyGate Communications (Pty) Ltd to debit my/our account on your behalf.

This debit order agreement may be cancelled by giving thirty days written notice in writing but I/we understand that any amounts withdrawn while this agreement was in force is owing.

I/we hereby agree that the party hereby authorized to debit my bank account may not cede or assign any of its rights and that I/we may not cede any of our obligations in terms of this debit order instruction to any third party without prior written consent of the authorized party.

Name _____

Date _____

Signature _____



General Terms and Conditions

- Cancellation period that must be provided to Gigabug Pty is thirty days (30.)
- All cost of equipment including first month data to be paid 24 hours after installation.
- Equipment purchased from Gigabug Pty carries a twelve (12) month warranty.
- Gigabug Pty is only responsible for maintaining of connectivity between the radio and repeater no other systems, hardware, software, of setup thereafter.
- Due to international legal legislation and our adherence thereof, we do not support peer to peer services and or program of such nature on our network (a list can be provided.)
- No amendment to our Wi-Fi radio connectivity as example software or hardware maybe done, and will result in immediate cancellation of services rendered by Gigabug.
- Gigabug Pty will strive to deliver the best possible connectivity at all times but will not be held accountable for downtime that might occur.
- All speeds provided are up to and cannot be guaranteed to always be at the allowed max speed selected.
- Data provided runs on a month to month basis without role over of data left, this option os available on pre-paid purchases via our network or hotspot providers.
- It is the client responsibility to pay the monthly fee at the calendar end of every month and if this is not adhered to the line will be turned off and disconnected.
- The client accepts that due authorization has been processed for installation of equipment of the premises address provided.
- Fair Usage Policy (FUP) does apply and any misuse of our network will result in notice and if this occurrence continues disconnection will commence.
- Pricing provided includes VAT.
- Pricing is subject to change.

Billing Terms and Conditions:

This signed Authority and Mandate refers to our contract dated as on signature hereof ("the Agreement"). I hereby authorize you to issue and deliver payment instructions to the bank for collection against my abovementioned account at my above mentioned bank (or any other bank or branch to which I may transfer my account) on condition that the sum of such payment instructions will never exceed my obligations as agreed to in the agreement, and commencing on the commencement date and continuing until this authority and mandate is terminated by me – providing I give Gigabug Pty in writing or over email thirty (30) days' notice.

The individual payment instructions so authorized to be issued must be issued and delivered as follows: On the 30th day ("payment day") of each and every month. In the event that the payment day falls on Saturday, Sunday or recognized South African public holiday, the payment day will automatically be the very next ordinary business day. Further, if there are insufficient funds in the nominated account to meet the obligation, you are entitled to track my account and re-present the instruction for payment as soon as sufficient funds are available in my account plus the charges occurred of declined debit orders.

Acceptable Use Policy:

All services provided by Gigabug Pty may be used for lawful purposes only. Transmission, storage, or presentation of any information, data or material in violation of any United States Federal, State or City law is prohibited. This includes, but is not limited to: copyrighted material, material we judge to be threatening or obscene, or material protected by trade secret and other statute. The subscriber agrees to indemnify and hold harmless Gigabug Pty and its employees from any claims resulting from the use of the service which damages the subscriber or any other party. Our acceptable use policy is actively and strictly enforced. Offending content or users are suspended from our network, usually as soon as they are discovered, although we will always inform you when and why any action has been taken. Pornography is prohibited on all Gigabug Pty servers. This includes sites that include sexually explicit hardcore images and or advertising.

Subscriber acknowledges that the service provided is of such a nature that service can be interrupted for many reasons other than the negligence of the company and that damages resulting from any in interruption of service are difficult to ascertain. Therefore, subscriber agrees that the company shall not be liable for any damages arising from such causes beyond the direct and exclusive control of the company. Subscriber further acknowledges that the company's liability for its own negligence may not in any event exceed an amount equivalent to charges payable by subscriber for services during the period damages occurred. In no event shall the company be liable for any special or consequential damages, loss or injury. Illegality in any form, including but not limited to the unauthorized distribution or copying of copyrighted software or other data, harassment, fraud, trafficking in obscene material. Undesirable Content Certain types of content are not allowed on our network. We do not hos adult content of any description. Content relating to Hacking, Cracking, Warez and IRC is not allowed. Software, audio and video downloads may only be hosted if you are the writer and copyright owner of the resources or you have a right to distribute the materials. Accounts suspended due to content or AUP violations are not refunded under any circumstances.

Dear Client please remember to keep the following information up to date:

- Windows updates
- MAC updates
- Antivirus updates
- Firewalls updates
- Defender updates
- Program updates (Outlook, Flash player, GPU Drivers)



Thank you so much for your interest in using Gigabug Pty, we look forward at building a strong relationship with you over time, and remember as your needs grow online you can always trust in us.

Client Signature: _____

Date of Signature: _____

Place: _____

Clients Name: _____

Client Surname: _____

Take note with signature noted you are accepting that you have read through the Terms and Conditions and fully understand all aspects of this and will abide by them.

Kind regards



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